

CAMPSITE RULES AND REGULATIONS

1. Conditions of admission and permission to stay :

Permission must be obtained from the campsite manager or their representative before entering, setting up on or staying at the campsite. The manager or their representative is responsible for ensuring that the campsite is properly maintained, that good order is upheld and that these rules and regulations are observed.

By staying at the campsite, guests agree to abide by these rules and regulations.

No one may establish their permanent residence at the campsite.

For everyone's safety and comfort, access to the campsite is regulated.

All persons staying at our establishment must present valid photographic identification at Reception upon arrival and complete the required police registration formalities. Minors who are not accompanied by a person holding parental responsibility will not be admitted. Anyone whose details have not been provided to the campsite in advance will not be permitted to enter the premises. The same applies to any guest who has provided incorrect or incomplete information.

This information enables the campsite to issue each registered guest with a permanent wristband confirming that their booking is valid and verifying their age. The wristband grants access to the campsite's facilities.

Only persons listed on the original booking are permitted to stay at the campsite. Under no circumstances may additional persons be added to, or substituted on, the original booking.

The campsite specialises in individual family accommodation and does not accept group bookings.

2. Police formalities :

In accordance with Article R. 611-35 of the French Code on the Entry and Residence of Foreign Nationals and the Right of Asylum, the campsite manager is required to ensure that guests of foreign nationality complete and sign an individual police registration form upon arrival. This form must include, in particular:

1. Surname and first name(s)
2. Date and place of birth
3. Nationality
4. Usual place of residence

Children under the age of 15 may be included on one of their parents' forms.

3. Setting UP :

Tents, caravans, motorhomes and any associated camping equipment must be set up on the pitch allocated, in accordance with the instructions given by the campsite manager or their representative.

The maximum occupancy of each pitch and

accommodation unit must be strictly observed and may not exceed six persons. Every child, regardless of age, counts as one person.

4. Bracelets :

All guests must wear a tamper-proof identification bracelet from the day the campsite opens.

For your comfort and peace of mind, occasional checks may be carried out at the various campsite entrances and access points, as well as in the shops and at the swimming pool. Bracelets must be worn by everyone to ensure your peace of mind and the safety of your children.

5. Display of Information :

These rules and regulations are displayed at the campsite entrance and at Reception. A copy will be provided to any guest who requests one.

For campsites with an official classification, the classification category, together with the designation "Tourism" or "Leisure", and the number of pitches allocated to each category, will be displayed.

Prices for the various services are made available to guests in accordance with the conditions laid down by order of the French Minister responsible for consumer affairs. These prices may be consulted at Reception.

6. Check-out :

Guests are requested to inform Reception of their intended departure at least 48 hours in advance.

7. Noise and Silence :

Guests are requested to avoid any noise or conversations that may disturb their neighbours.

Sound-producing equipment must be kept at a considerate volume. Vehicle doors and boot lids must be closed as quietly as possible.

8. Water is a precious resource :

Please do not waste water. Every effort to conserve it makes a difference.

Washing vehicles, tarpaulins or any other equipment is prohibited.

9. Pets :

Dogs and other animals must never be allowed to roam freely anywhere within the campsite. Animals must be kept on a lead at all times, including on pathways, pitches and in communal areas.

Owners must immediately clean up after their animals. Waste bags are available from the dispenser at Reception. Please refer to the site map.

Bins specifically designated for dog waste are provided. Please refer to the site map.

For hygiene reasons, animals are not permitted in the swimming pool area, inside the shops or in the toilet and shower facilities.

Dogs are permitted on the beach directly in front of the campsite, provided they are kept on a lead. Animals must not be left unattended anywhere on the campsite, even if confined or locked inside accommodation. Owners remain legally responsible for their animals.

In accordance with French law of 22 January 1985, all domestic animals brought onto the campsite must be identifiable, vaccinated and either tattooed or microchipped, and must be accompanied by the required documentation. They must also wear a collar bearing the owner's name and address. Dogs classified under French law as Category 1 or Category 2 are prohibited.

10. Visitors :

Anyone wishing to enter or visit the campsite must first report to Reception and state the exact number of persons in their party.

Visitors must provide proof of identity in the presence of the person named on the accommodation booking. The booking holder remains fully responsible for the conduct and actions of their visitors and for ensuring that they comply with these rules and regulations.

Each visitor will be issued with an individual bracelet. The maximum number of visitors permitted per stay is two adults and two children.

Visiting hours: 8 am to 6 pm.

Fee: €4 per adult.

Visitors may use the same facilities as registered campers, with the exception of the swimming pool and organised entertainment.

We kindly ask guests to notify Reception in advance if their visitors are expected to arrive late. No visitor bracelet will be issued outside Reception opening hours.

By staying at the campsite, guests agree to abide by these rules and regulations.

11. Vehicles : circulation and parking :

Access barriers: The entrance and exit barriers are open from 7 am to 11.30 pm. All vehicle movements within the campsite are prohibited between 11.30 pm and 7 am. During these hours, please leave your vehicle in the car park at the campsite entrance.

The entrance and exit barriers operate using automatic number plate recognition. The campsite management reserves the right to refuse entry to or exit from the campsite to anyone who has failed to comply with these rules and regulations.

Only one vehicle is permitted per pitch. Any additional vehicle must be parked in the car park at the campsite entrance.

Charging electric vehicles is prohibited inside mobile homes and on pitches. Electric vehicles must be charged using the designated charging points in the car park at the campsite entrance.

Parking on neighbouring pitches is prohibited.

All vehicle movements are subject to the Highway

Code. The maximum speed limit for all petrol, diesel and electric vehicles is 10 km/h.

To reduce pollution and disturbance, please make full use of your bicycle rather than your car.

Please watch out for children!

Cycling and riding scooters are also subject to the Highway Code. For everyone's safety, please observe the designated directions of travel and ensure that your lights are switched on when riding after dark. Take care around other vehicles and remain alert to the condition of the road surface. Make sure your bicycle or scooter is properly equipped, particularly with working brakes and lights.

Riding hoverboards in a prone or lying-down position is prohibited throughout the campsite. The management reserves the right to prohibit any vehicle considered dangerous.

12. Upkeep and appearance of the facilities :

Everyone must refrain from any action that could adversely affect the cleanliness, hygiene or appearance of the campsite and its facilities, particularly the toilet and shower facilities.

Discharging wastewater onto the ground or into drainage channels is prohibited.

Guests must dispose of wastewater in the facilities specifically provided for this purpose. Household rubbish, waste of any kind and paper must be placed in the bins located at the campsite entrance.

Washing is strictly prohibited except in the designated washing areas.

Laundry must never be hung out to dry from trees.

Plants, flower beds and floral displays must be respected. It is prohibited to hammer nails into trees, cut branches or plant anything on the campsite.

Guests may not mark out or enclose their pitch using their own materials or equipment, nor may they dig into the ground.

Anyone responsible for damage to vegetation, fences, the grounds or any campsite facilities will be required to pay for the necessary repairs.

The pitch used during the stay must be left in the same condition as it was found upon arrival.

13. Access to the swimming-pool :

The swimming pool is unsupervised. Swimming is at the users' own risk. The rules governing access to and use of the swimming pool are displayed at the pool entrance.

The swimming pool is reserved exclusively for campsite guests wearing a valid identification bracelet and is open only during the hours displayed at the entrance.

The rules and procedures set out in the Swimming Pool Supervision and Emergency Response Plan form part of these regulations. The plan is displayed in the pool area and is available at Reception.

Only conventional swimming costumes and

swimming shorts are permitted.



14. Access to the discotheque :

The nightclub is reserved for campsite guests, who must present valid photographic identification. Entry is unrestricted for adults aged 18 and over. Guests aged 16 to 17 may enter unaccompanied. Guests aged 14 to 15 may enter only when accompanied by their legal guardian (parent or appointed guardian), who must also present valid photographic identification.

The establishment reserves the right to refuse entry to anyone who is visibly intoxicated, under the influence of illegal drugs or whose behaviour is considered incompatible with safety and public order.

The sale and consumption of alcohol by persons under the age of 18 are prohibited. Non-alcoholic drinks are available as an alternative. Any attempt by a minor to purchase alcohol will result in immediate removal from the nightclub.

Respect for staff, other guests and the facilities is compulsory. Violent, abusive or discriminatory behaviour, or any conduct likely to disturb public order, is prohibited.

Any damage deliberately caused by a guest will be charged to that guest and may result in legal proceedings.

Bringing illegal substances, weapons or dangerous objects into the establishment is strictly prohibited. Security staff are authorised to carry out checks at the entrance and inside the premises.

Any breach of these rules may result in:

- Refusal of entry or immediate removal from the nightclub.
- Where appropriate, notification of the relevant authorities.

15. Safety and Security :

a) Fire Safety :

• Fire prevention

Upon arrival, familiarise yourself with the designated assembly points.

Locate the fire extinguishers and fire hose reels (RIA – Robinet d'Incendie Armé).

Make sure you know how to use the fire extinguishers.

Cleanliness helps prevent the spread of fire. Clearing undergrowth and keeping pitches clean and tidy can prevent fire from spreading and slow its progress.

Open fires, including wood and charcoal fires, are

strictly prohibited. Barbecues using solid fuels are also prohibited.

Only gas and electric barbecues are permitted.

Portable cooking appliances must be kept in perfect working order and must never be used inside a tent or near a vehicle.

Do not throw cigarette ends or matches onto the ground unless they have been completely extinguished.

Electrical connections that do not comply with the applicable safety standards are not permitted.

• Fire-fighting

In case of fire :

-Remain calm

-Call the Fire Brigade immediately (18), and then the reception (04 68 81 14 48).

-Give details : location, type of fire (tent, trees...), number of victims (injured, intoxicated...)

If it is safe to do so, you may use the fire-fighting equipment provided, including fire extinguishers and fire hose reels. Direct the extinguishing agent at the base of the flames.

Smoking is prohibited inside mobile homes.

A smoke detector is installed in your mobile home. Please check that it is working correctly by ensuring that its indicator light flashes approximately every 30 seconds.

A fire extinguisher is provided for your use. Please read the operating instructions carefully. Unnecessary use of the fire extinguisher may result in a penalty.

Upon arrival, familiarise yourself with the campsite evacuation plans.

In the event of an emergency, an alarm will be broadcast using a megaphone.

Close all doors and windows. Take warm clothing and your personal identification documents with you. Follow the evacuation signs and proceed to the designated assembly point.

Follow the instructions given by staff members identifiable by their yellow high-visibility vests.

Do not use your vehicle. Doing so could put you in danger and obstruct the arrival of the emergency services.

b) Theft :

The management accepts no responsibility for theft.

For your safety, do not leave valuables in your accommodation or on your pitch when you are away.

Bicycle thefts are particularly common during the summer season. Please ensure that your bicycle is securely locked.

Every season, the campsite experiences numerous thefts of scooters, mobile phones, beach towels and flip-flops.

Most individuals responsible for these thefts are identified and immediately expelled from the campsite, with no possibility of a refund.

All theft reports are automatically forwarded to the Gendarmerie in Argelès-sur-Mer.

16. Games and Recreation:

Games or activities that are violent or likely to cause a nuisance may not be organised near the campsite facilities.

Children must remain under the supervision of their parents at all times.

17. Storage of Unoccupied Equipment:

Unattended equipment may be left on the campsite only with the prior authorisation of the management and only in the designated area.

A fee may be charged for this service.

18. Breaches of the Rules and Regulations:

If a guest disrupts the stay of other guests or fails to comply with these rules and regulations, the campsite manager or their representative may, if deemed necessary, issue a verbal or written warning requiring the guest to cease the disruptive behaviour.

In the event of a serious or repeated breach of these rules, the campsite manager may terminate the accommodation contract.

Failure to comply with these rules may result in the guest's permanent expulsion from the campsite and removal from the register of guests. In such cases, the guest shall not be entitled to any refund, compensation or other payment.

In the event of a criminal offence, the campsite manager may call the police or other relevant law enforcement authorities.